



New Team Member Test

1. Which one is **not** a core value?
 - a. Commitment to Uprightness
 - b. Effectiveness, Efficiency, Excellence
 - c. Cutting-edge Approach to Therapy
 - d. Never Satisfied
 - e. Share the wealth

2. What do we provide to families? (select 2)
 - a. Hope
 - b. Empowerment
 - c. Bargain Prices

3. What do we provide to Organizations
 - a. Relief
 - b. Tax-write offs

4. When will the Ozark Therapy Institute Strategic Objective be achieved by
 - a. 2011
 - b. 2020
 - c. 2200
 - d. It will never be achieved.

5. T or F We are systems oriented.

6. T or F We are results oriented.

7. T or F We do not concern ourselves with work that has been missed.

8. T or F Our default behavior is to act; to do something.

9. T or F Ozark Therapy strives to avoid becoming a commodity.

10. T or F Ozark Therapy borrows money to pursue worthwhile ventures.

11. T or F Ozark Therapy strives to avoid the use of “jargon” when communicating with

non-therapists.

12. Focused intensity over time multiplied by God creates _____.

13. We are on a crusade to provide hope and empowerment to families and relief to organizations that work with children with special needs. If you ever stop believing in this cause, you should _____.

14. Name one book that everyone who works at OTI must read.

15. What three therapy services does Ozark Therapy offer?

16. If you have a billing question, who could you ask?

17. Name 3 professional goals that you have for yourself and how the accomplishment of these goals will be beneficial to Ozark Therapy.

18. What should you do if you cannot complete a task by the given timeline due to extraordinary circumstances?

19. Please describe the Ozark Therapy dress code.

20.. Define gossip and the consequences of engaging in gossip.

21. Why should a school or family hire Ozark Therapy verses another provider?

22. Based on your experiences, how can we improve the process of bringing on new team members?